COMMUNITY COLLEGE OF DENVER

Title: D2L Support for Students

Guideline #: INST – 12

Approved: October 14, 2013

July 13, 2015

August 9, 2017

References: None

Approved By: Dr. Everette J. Freeman, President

1. PURPOSE

To define the support systems in place for students to learn Desire2Learn (D2L), the Community College of Denver's (College) learning management system.

2. APPLICABILITY

These guidelines apply to all College students.

3. GUIDELINES

At the start of each semester, TLC will provide classes to students who wish to learn D2L. At all times during the year, TLC work-study peer-to-peer support staff are available to answer basic questions from students about D2L. All appointments will be made through our email system – TLC@ccd.edu. TLC staff members will not attend individual

classes for D2L student instruction; that function will remain the purview of faculty.